

"A HERITAGE OF HEALING"



1867



Dayton VA
MEDICAL CENTER
A NATIONAL HISTORIC
LANDMARK

Annual Report 2014



Glenn A. Costie
Medical Center Director & CEO

I am incredibly proud of the Dayton VA Medical Center's accomplishments this year – but I am even more amazed by what our team was able to accomplish during my four-month assignment to lead the turnaround at another VA facility.

This year, the Dayton VA Medical Center began a tradition that I hope will continue long into the future – a series of quarterly Veteran Listening Sessions. These sessions were an opportunity for us to meet directly with the Veterans we serve here in Dayton and in each of our CBOC (Community Based Outpatient Clinic) locations to tell them about future plans for the Dayton VA, answer their questions, and – most importantly – hear their feedback on where we excel and on where we can improve. We took this feedback to heart – at our very first listening session, a Veteran stood up and suggested potential improvements to our emergency department check-in procedure. We immediately instituted the Veteran's suggestions, completely revamping our ED check-in procedure within the week.

I am also proud to report that the Dayton VA took on a new role in recognizing our Korean War Veterans this year. While we have always been involved in the annual recognition ceremony for our Korean War Veterans, the ceremony has historically been planned by the Veterans themselves.

This year, the Dayton Korean War Veterans Memorial Association asked us to take on the leadership role for this annual event – we were honored to accept. This year, for the first time ever, we worked with the Korean Consulate of Chicago to distribute the Korean "Ambassador for Peace" medal to Korean War Veterans here in Dayton. This was an amazing opportunity to recognize our Veterans publicly and thank them for their sacrifice.

I invite you to review the Dayton VA's FY2014 annual report, to see even more of the ways that our team is enhancing the Veteran experience, excelling in health care, honoring & recognizing our Veterans' service, and building relationships so that we can continue to grow and provide even more services to our Veterans in the years to come.



Mark Murdock
Associate Director



Anna Monnett
Associate Director for
Patient Care Services



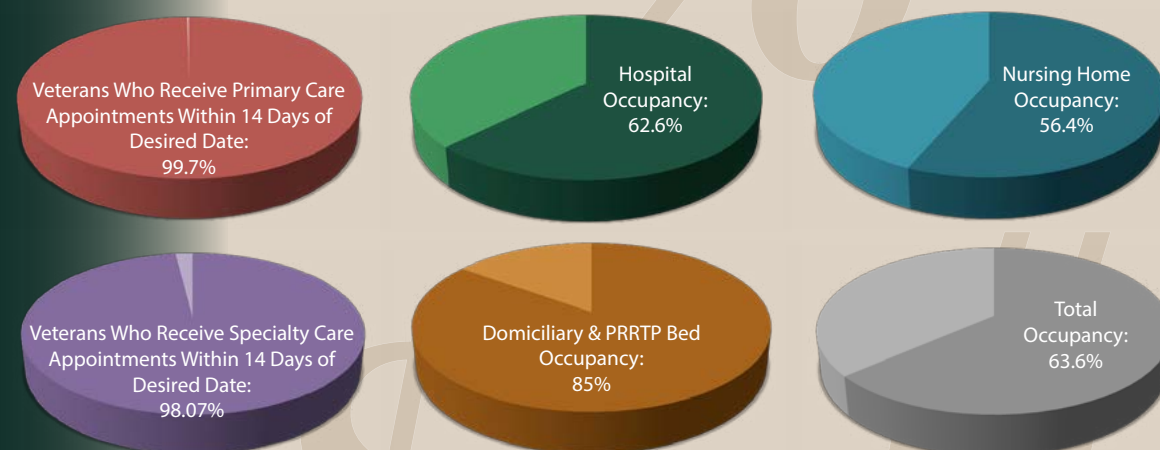
Thomas Hardy, DO
Chief of Staff

Leadership Team

A Look at the Numbers...

Medical Care Budget	\$328,320,403
MCCF Collections	\$19,434,073
Non-VA Disbursed	\$30,522,151
Non-VA Unique Patients	7,400
Non-VA Cost/Unique	\$4,125
Monetary Donations	\$96,273.39
Activity Donations	\$130,570.85
Item Donations	\$576,254.76
Grand Total Donations	\$803,098.98
Construction Projects	\$43,006,511
Employees	1,958
Unique Patients	38,573
Middletown Unique Patients	3,650
Lima Unique Patients	3,990
Richmond Unique Patients	3,179
Springfield Unique Patients	3,885
Admissions	5,393
Outpatient Visits	488,334
Hospital Operating Beds	91
Domiciliary & PR RTP* Beds	80
Nursing Home Beds	225
Total Operating Beds	396

*Psychiatric Residential Rehabilitation Treatment Program



Celebration of Radiology Clinic Renovation



Enhancing Veteran Experience...

- The Outreach Program conducted 85 events this year to increase awareness and encourage Veterans to apply for the benefits they have received by serving our nation.
- Heroes Café in Mental Health Residential Rehabilitation Treatment Program
- First Annual Women Veterans Standdown “Sisterhood of Courage” 54 women Veterans received services. Held five standdowns, assisting more than 500 Veterans.
- First Community Mental Health Summit
- Implemented “Quiet Hospital Initiative” as part of Relationship Based Care (RBC) with 30 Unit Practice Councils
- Middletown CBOC Radiology Open House and Ribbon Cutting
- Historic Grotto Ribbon Cutting
- Primary Care saw a robust year of compensation and pension exams in 2014. Despite this increased workload, processing times were held below 20 days – the best in the state of Ohio!
- Anesthesia implemented a post-operative regimen that emphasizes non-narcotic pain medications. This new regimen allows Veterans to significantly decrease the use of pain medication following knee surgery.

Excellence in Health Care...



Dental Service Staff

- Fifteen RNs graduated from Dayton VAMC New Graduate RN Transition to Practice Program.
- Hosted VISN 10 Simulation Trailer Open House and Ribbon Cutting Ceremony
- Dayton Business Journal: "Vets Give High Marks to VA"
- Led VISN in My HealtheVet premium accounts and number of registered Veterans
- Recognized as The Joint Commission's Top Performer on Key Quality Measures (Heart Failure, Pneumonia, and Surgical Care)
- Dental Service received high marks from Commission on Dental Accreditation
- Dayton VAMC's Primary Care team led the VISN in its application of medical home principles and exceeded all PACT benchmarks, including access to care, use of non-traditional visit types, and following up with Veterans who have been discharged from inpatient care.



- Volunteer Services hosted 1,331 activities for our Veterans this year, including Bingo games, bowling tournaments, and holiday parties.
- **Korean War Medals** - To honor and remember the heroes of the "Forgotten War", the Dayton VAMC teamed with the Korean Consulate of Chicago to provide a special medal honoring more than 200 of our Korean War Veterans. The Deputy Console General of the Korean Consulate of Chicago distributed the medals at an event attended by hundreds of Veterans, family members, and supporters.
- **Valentines for Veterans** - Every year, the Dayton VAMC invites Airmen from the local Wright Patterson Air Force Base to meet with hospitalized Veterans to learn about their experiences and distribute thousands of Valentines Day cards created by elementary school students for our Veterans.



Wheelchair Sports Team

....Honoring & Recognizing Veterans' Service

Building Relationships...

- Dayton VAMC Horticultural Therapy Program collects over 1500 pounds of produce for local food pantries.
- NBC Nightly News: “Making A Difference: Organization Transports Aging Vets to Memorials (highlighted Dayton VAMC partnership with Honor Flight)”
- Partnered with local Montgomery Homeless Policy Solutions Board to reduce Veteran Homelessness by 17%.
- Created joint sharing agreement with Wright Patterson Air Force Base to improve access to care.



Dayton MLK Day Celebration



National Historic Landmark Unveiling



Girls Scout Day at VA



The American Heart Walk at the Dayton VA

